



December 1, 2019

To Whom It May Concern,

Innovative Management Solutions (IMS) has provided a high caliber, hardworking staff augmentation project controls support team to manage the schedule, cost and forecasting services for the Central City Flood Control program since 2012. The IMS team is a central part of developing and maintaining the cost loaded integrated program master schedule and has become a critical extension of staff. We are very pleased with the services provided by IMS which allow management to make pro-active decisions while still monitoring day-to-day project progress.

The Central City Flood Control program is a master plan for flood control of the Trinity River and its major tributaries in Fort Worth. The program focuses on providing needed flood protection with ancillary benefits of waterfront communities north of Fort Worth, adding new recreational amenities, improving infrastructure and providing environmental enhancements. Because of the complexity of the program which includes multiple partnerships, funding constraints, long-term planning, and contract management, the IMS team utilizes multiple tools and has improved processes to allow TRVA to effectively communicate project status with TRVA Management and its partners, including the City of Fort Worth, Tarrant Regional Water District (TRWD) and the U.S. Army Corps of Engineers (USACE).

IMS' experience, technical and functional skills, combined with their strong foundation in project controls has been helpful in managing the TRVA program. They are able to work well with TRVA proprietary software and integrate the information into their reports. The IMS team takes each new challenge presented and approaches it with excitement, ever anxious to solve the questions at hand. Their passion for their work and their diligence and dedication make it a pleasure to work with the IMS team. They continually demonstrate flexibility in meeting deadlines, provide reports that are consistent, concise and informative, and have developed a trust with the partners.

We also appreciate the additional expertise that has been made available to us to assist when needed. IMS assisted with a major database migration and upgrade process this year and helped us plan to minimize downtime and impacts to our ongoing activities. Having a multi-functional and talented team available to assist when needed was invaluable in preventing data loss and reducing costs to our program.

TRVA greatly appreciates the work and effort put forth by IMS. Their effort to help organize and manage the schedule and cost of this program has been invaluable on a long term, complex

program such as ours. We see our continued relationship as beneficial and an asset to all Project partners involved.

Sincerely,

A handwritten signature in blue ink, appearing to read "Woody Frossard". The signature is fluid and cursive, with a large initial "W" and a long, sweeping tail.

Woody Frossard  
Project Manager