CSX Corporation
Jacksonville, Fla.
www.csx.com

Industry:
Transportation

Employees:
32,235

Products & Services:
Oracle Primavera P6
Enterprise Project Portfolio
Management

Oracle Partner:
Innovative Management
Solutions (IMS)
www.ims-web.com

About CSX Corporation

CSX Corporation, together with its subsidiaries based in Jacksonville, Fla., is one of the nation's leading transportation suppliers. The company's rail and intermodal businesses provide rail-based transportation services including traditional rail service and the transport of intermodal containers and trailers.

CSX serves major markets in the eastern United States and has direct access to all Atlantic and Gulf Coast ports, as well as the Mississippi River, the Great Lakes and the St. Lawrence Seaway. The company also has access to Pacific ports through alliances with western railroads.

Business Challenge

CSX Transportation (CSX) has identified the need to improve its project and project portfolio management processes. This implementation will satisfy the need to begin deriving value for the CSX D&C organization by leveraging the acquisition of technology solutions from Oracle (Primavera Project Management and Contract Management).

This project management solution implementation is divided into three (3) releases, to leverage a "crawl, walk, run" philosophy. This philosophy minimizes the cultural change impact on the end users by introducing functionality in a methodical manner. The release-based approach consists of deployment of specific project management software areas, or items of functionality, through multiple, phased "releases." A release is intended to define, design, configure, implement, test and package for deployment specific areas of the Oracle Primavera tool set, along with the associated processes, procedures and reporting mechanisms. The technical infrastructure set-up, initial software installation, basic configuration, and system administration infrastructure are included in the first release.

Solution Objectives

- Improve ability to plan and execute projects within CSX Engineering.
- Improve ability to plan Role (skill set) Allocation across projects.
- Develop and implement standardized business processes relating to managing projects
- Develop standardized project templates.
- Train users in the application of the new business processes and the related tools, i.e. P6 and CM.
- Integration with Oracle Projects for capture of actuals.

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