IMS Customer Snapshot



Oncor Dallas, Texas www.oncor.com

Industry: Utilities

Employees: 3,800

Products & Services:

IMS Staff Augmentation, Oracle Primavera P6 EPPM

Oracle Partner:

Innovative Management Solutions (IMS) www.ims-web.com

About Oncor Electric Delivery Company

Oncor is a regulated electric distribution and transmission business that uses superior asset management skills to provide reliable electricity delivery to consumers. Oncor operates the largest distribution and transmission system in Texas, delivering power to approximately 3 million homes and businesses and operating approximately 117,000 miles of distribution and transmission lines in Texas. While Oncor is owned by a limited number of investors (including majority owner, Energy Future Holdings corp.), Oncor is managed by its Board of Directors, which is comprised of a majority of independent directors.

Oncor was awarded a credit project, CREZ, from the federal government that required project collaboration amongst five projects, with the common goal to expand energy and add more wattage after the occurrence of rolling blackouts. In addition, Oncor was tying in existing lines to new units, including the expansion of wind energy in west Texas.

Business Challenge

- Limited visibility into projects and need for collaboration between numerous projects
- Minimal accountability and multiple schedules without a centralized database
- Lack of internal expertise to build or manage project schedules

Solution

IMS was initially engaged on a staff augmentation basis to manage the master schedule and serve as the in-house subject matter expert. The engagement evolved into an Enterprise Project and Portfolio Management (EPPM) implementation, utilizing IMS' Professional Services' team. Oracle Primavera P6 EPPM web and Windows client functionality was implemented to optimize the current business processes.

The combination of the IMS staff augmentation resource and IMS Professional Services team expertise led to a better-set core foundation, better and more accurate data and improved visibility.

Future Enhancements

The initial six-month staffing contact was extended to three years, with the potential for an additional extension. Base projects (non-CREZ) will utilize the new processes and capabilities.

