Houston Metro
Houston, Texas
www.ridemetro.org

Industry:
Public Sector - Transportation

Employees:
3,800

Products & Services:
Oracle Primavera Contract Management

Oracle Partner:
Innovative Management Solutions (IMS)
www.ims-web.com

About Houston Metro

The Texas State Legislature authorized the creation of local transit authorities in 1973. In 1978, Houston-area voters created METRO and approved a one-cent sales tax to support its operations. METRO opened for business in January 1979. In 25 years, the Authority has transformed a broken bus fleet into a regional multimodal transportation system.

The agency began operation in 1979, taking over the bus service run by the City of Houston known as HouTran. METRO's service area encompasses 1,285 square miles (3,330 km2) and also serves portions of an eight-county region with its vanpool service; the agency employs about 3,800 people.

Business Challenge

- Lack of a single source for all contract documents.
- Dispersed contract documents across multiple versions of Primavera Contract Management.
- Inconsistent and inefficient business processes for contract management.
- To provide internal and external access to Primavera Contract Management for all parties through an independently hosted system.

Solution

- Upgraded and consolidated all existing Primavera Contract Management systems into a single central database hosted in an accessible 3rd party data center.
- Migration of over a half a terabyte of contract document attachments into the new system.
- Creation of industry best practice processes and procedures to accomplishing the appropriate contract management requirements.
- Elevated Primavera Contract Management software knowledge of team members through targeted training.
- Capitalized on Best-Practice integrations across the institution.

Future Enhancements

IMS is currently in the second year of the five-year engagement with Houston Metro. Future enhancements include upgrades to Oracle Primavera Contract Management 14 with a rewrite of customer reports in Oracle BI Publisher. In addition, an instance of P6 will be provisioned to contain the schedules related to the contracts in Contract Management.

INNOVATIVE
MANAGEMENT SOLUTIONS